# CSUN | INFORMATION TECHNOLOGY

**Student Job Title:**    IT Help Center Student Assistant

**Contact:**    Stephen Blakkolb (Stephen.blakkolb@csun.edu)

**Office:**    SQ- 160

**Starting Rate:**    $17.00

**Hours:**    20 hours/week

**About this Job:**
Provide telephone and in-person support for campus technology services to students and other members of the campus community.

**Qualifications:**
Experience with iOS, Android, Windows 10 and 11, OS X. Experience with accessing and using the CSUN Portal, campus e-mail, Zoom, and Canvas. Excellent interpersonal skills. (Desirable, not required) Familiarity with myCSUNBox, Microsoft Office, WiFi configuration, VPN, troubleshooting skills.

**Purpose:**
The Information Technology (IT) division is responsible for the delivery of effective, secure, reliable technology infrastructure and technology services that enable, promote, and support students, faculty and staff to achieve their goals.

A background check (including a criminal records check) must be completed satisfactorily before any candidate can be offered a position with the CSU. Failure to satisfactorily complete the background check may affect the application status of applicants or continued employment of current CSU employees who apply for the position.

**Hours:**
Up to 20 hours per week. This position is expected to start in the Fall Semester.

**How to apply:**
Apply for the job using [Handshake](#) job #9047808