

CSUN[®]

**OFFICE OF
STUDENT SUCCESS**



The Student Success Team



The Team

- Dr. Melanie Bocanegra, AVP Student Success
- Cynthia Greco, Senior Student Success Strategist
- Dr. Frankie Augustine, Full Professor & Faculty Affiliate for Student Success
- Dr. Marquita Gammage, Full Professor & Faculty Affiliate for Student Success
- Joseph Antunez, Office Manager
- Kim Henige: Director of AFYE and U100
- Rashawn Green: Director of LRC



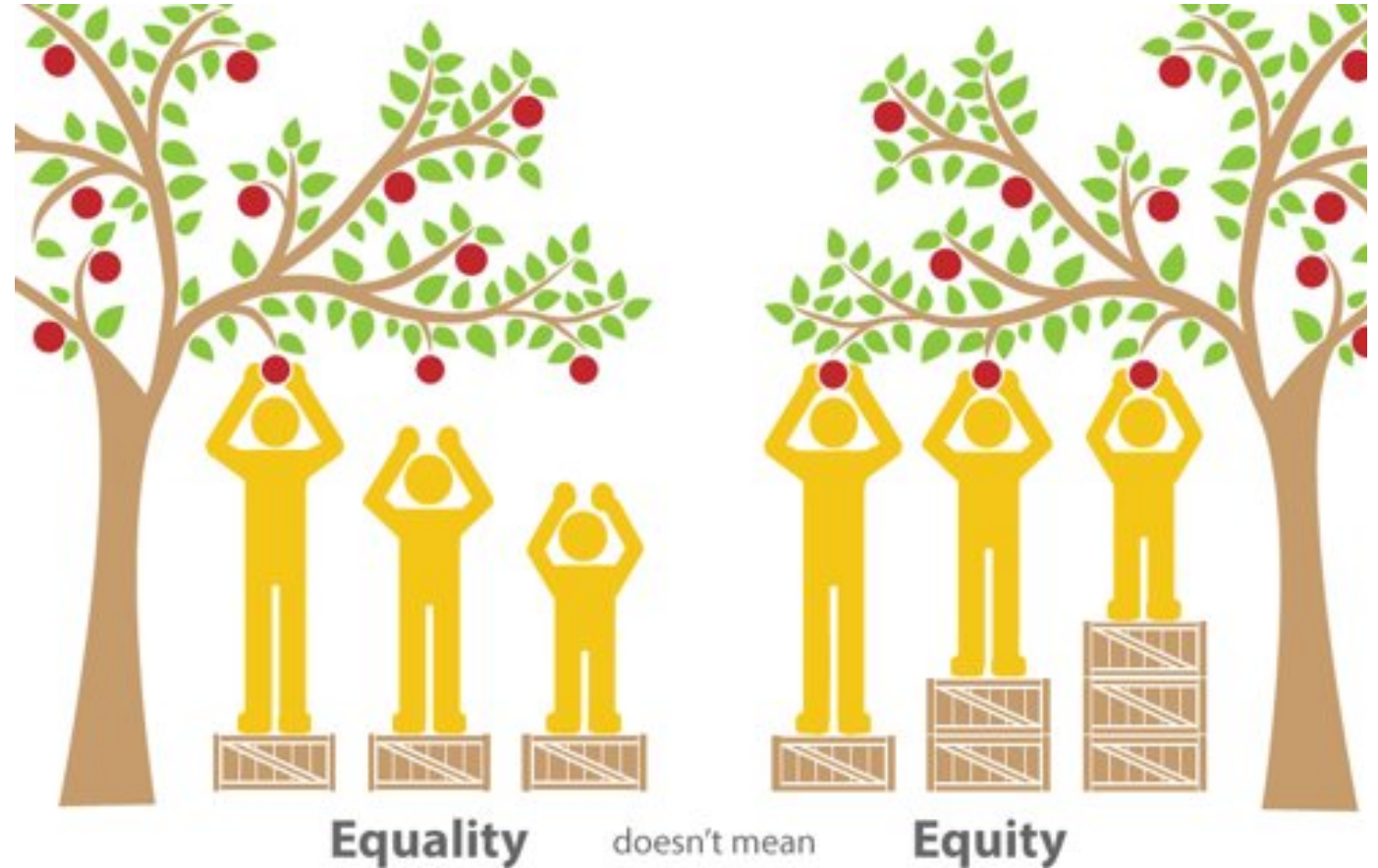
Diversity: a wide representation/
variety.


Equality: the state of being equal,
especially in status,
rights, and opportunities.

"Socially Just" Inclusion:
Intentionally designed participation

Equity: Fair and just inclusion. The
goal of equity must be
to create conditions that allow ALL
to reach their full potential

*In short, equity creates a path
to true equality and social
justice.*





Vision: "All CSUN students, regardless of citizenship, ethnicity, family history, socioeconomic status, prior education, physical or mental ability--or any other personal, educational, demographic, or economic difference--have an equitable opportunity to thrive as learners and complete their degrees. The university is committed to supporting every member of our campus community by providing the environment and resources needed to overcome any administrative, financial or academic obstacle and reach their full potential."

Mentor Collective

- Scalable virtual Mentoring (Targeted: 7500 (Transfers and *FTF) 2500 Matches, 400 Mentors)

Faculty Affiliate Work

- Establishing a Collective Mindset DFU/Equity Gaps
- Holding Faculty to High Standards/Disrupting Deficit Thinking
- Gaining Buy-In: **Associate Dean Equity in Action Advisory Group**
- Workshops/Drop in Office Hours

AFYE

- U100- Freshman Seminar

Learning Resource Center

- Online tutoring, Supplemental Instruction and learning support

U100 and LRC Partnerships 2020-21

U100- Freshman Seminar

- Department specific sections and content
- Focus on HIPs for student disproportionately impacted in our courses (Letter exchange program with M3)
- Community Engagement focus

LRC: Learning Resources Center

- Online tutoring services in a wide variety of subjects (Writing, STEM, etc)
- New Hours: 9am-9pm
- Give feedback to professors on assignments and syllabus



Faculty and Student Resources

- **Faculty Development:** <https://www.csun.edu/undergraduate-studies/faculty-development>
- **Academic Advisement:** <https://www.csun.edu/undergraduate-studies/academic-advisement>
- **Tech Support:** <https://www.csun.edu/covid-19/covid-19-information-students-academic-support-services>
- **CSUN with a Heart (Basic Needs resources):** <https://www.csun.edu/heart>
- **Student Life and Support:** <https://www.csun.edu/csunasone/student-life-and-support>
- **Peer Support Programs (Mentoring and Tutoring):** <https://www.csun.edu/matador-momentum/mentoring-and-peer-programs-csun-z>