Things I Wish I'd Known As A New Chair

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- 1. You will never catch up
 - E-mail never sleeps
- 2. You will forget important items
 - Keep a to-do list and a calendar
- 3. Almost all of your time will be spent on day-to-day matters
 - Try not to lose sight of the bigger picture
- 4. You don't understand how CSUN works
 - It is much more complicated than you realized; making changes is difficult and slow
- 5. You will suddenly possess infinite wisdom in some eyes
 - It's OK to say I don't know

6. You can ask for help

Office staff, previous Chair, Associate Dean, DFO

7. Delegate as much as you can

- Use your committees

8. Form your own opinions

- Rethink the way things are done

9. Be nice to people

- Your old "enemies" (the administration) are now your friends

10.Don't carry grudges

- Some of your faculty will take advantage; be firm but fair
- You don't know your faculty as well as you think you do