

Claims Analyst and Sr. Loss Control Consultant in Oakland

Keenan

Keenan & Associates is a successful insurance brokerage and consulting firm meeting the insurance needs of hospitals, public entities and California school districts. Keenan specializes in providing consulting services in the areas of employee benefits, workers' compensation, loss control, financial, and property & liability.

We currently have opportunities in our Oakland office for a Claims Analyst and a Sr. Loss Control Consultant to support our clients in Alameda County.

The **Claims Analyst's** overall responsibility is developing and delivering high quality, consistent and internally collaborative customer service to property & casualty clients. Assisting clients to develop, implement, monitor and measure Return-to-Work program effectiveness. Assisting clients in understanding how FEHA and the Interactive Process impacts workers' compensation claims, industrial injuries and disabilities. Leads the development and delivery of a service plan customized to meet the individual fiscal needs of each client. Primary focus is customer retention, RTW/FEHA/Interactive Process compliance, strategic planning and the development and delivery of client analytics, benchmarks and best practices .

The **Claims Analyst** position requires a minimum of 5 years of workers compensation claims examiner experience or equivalent, strong knowledge of P&C and Workers Compensation laws, Fire and Casualty license or ability to obtain it in first year of employment. Must have practical experience establishing and implementing RTW Programs and FEHA/Interactive Process. Must have the ability to build relationships with clients and prospective clients. Requires reliable transportation to conduct extensive field visitations with clients. Self-Insurance Certificate is highly desirable as is strong knowledge of the Education Code as it pertains to industrial accident leaves.

The **Sr. Loss Control Consultant's** overall responsibility is to provide loss control services and inspections to assigned school and/or college districts Will analyze loss trends, review compliance, assess hazards, establish written programs, and provide high-quality safety training. Responsible for performing on-site inspections (both Workers' Compensation and Property/Liability) of client facilities to identify and evaluate hazardous conditions and make recommendations for corrective measures. • Reviewing the existence of required safety programs to assess their compliance and functional effectiveness. Assisting Clients with the development of the written programs identified as deficient and JPAs with finding global solutions to the deficiencies. • Completing an analysis of District's losses and presenting an action plan focused on negative loss trends. • 80% fieldwork with extensive driving and walking.

The **Sr. Loss Control Consultant** position requires at least 3-8 years experience as a consultant or senior consultant providing Safety, Loss Control or Risk Management services- preferably to a multi-location client, familiarity with public entities preferred . Experience with an insurance carrier or brokerage and 4 Year degree preferred. .Requires someone highly organized; self motivated, capable of managing multiple tasks. The ability to develop relationships with a diverse group is invaluable. Professionalism, customer-service, writing and presentation skills are all essential qualities we seek in this role.

Keenan provides a competitive compensation package including employee stock ownership. We encourage teamwork and employee initiative - people working together is what makes Keenan a success. We invite you to share in the commitment of preserving our warm tradition, reputation and dedication to our clients. After all...What you do makes a difference!

Please submit your resume and salary history to Human Capital, Beth Cross, at bcross@keenand.com . For more information, visit our website at www.keenan.com Keenan is an Equal Opportunity/Affirmative Action Employer and supports Workplace Diversity.